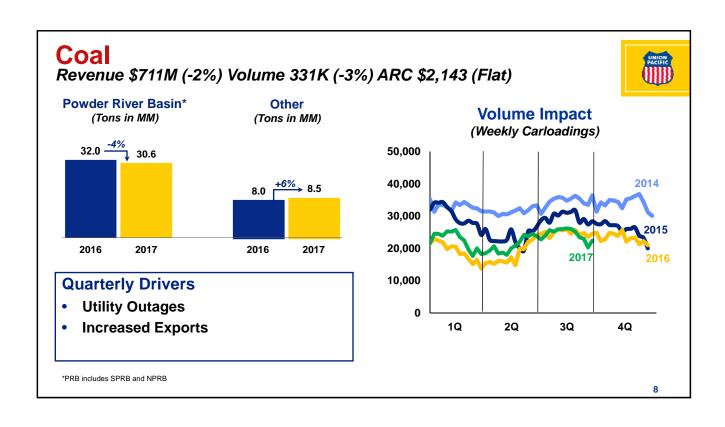
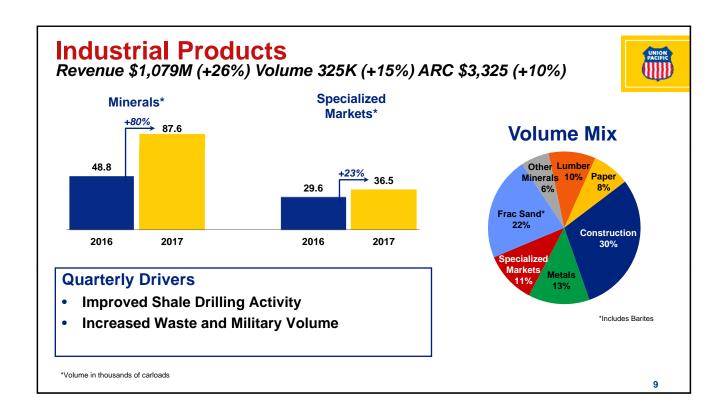
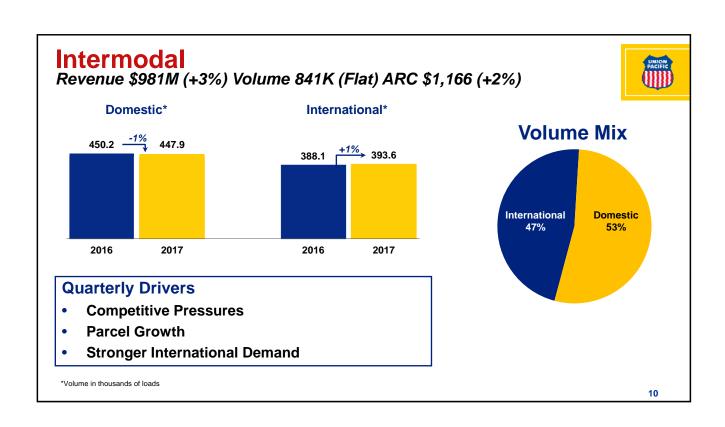


#### **Chemicals** Revenue \$896M (+2%) Volume 259K (-5%) ARC \$3,457 (+8%) Petroleum & LPG\* Plastics\* Fertilizer\* **Volume Mix** 65.8 61.9 53.1 <del>-17</del>% +<mark>6%</mark> 48.8 Fertilizer 46.2 Soda Ash 44.2 12% Industrial **Plastics** 2016 2017 2016 2016 2017 2017 Chemicals 24% 28% **Quarterly Drivers Continued Crude Oil Declines Hurricane Harvey Impacts Potash Export Growth** \*Volume in thousands of carloads 7







### **2017 Volume Outlook**





### **Agricultural Products**

- + Food and Refrigerated
- Grain



#### Coal

- + Exports
- ? Natural Gas Prices



#### **Automotive**

- + Over-the-Road Conversions
- ? Consumer Demand



#### **Industrial Products**

- + Frac Sand
- Construction Products



#### **Chemicals**

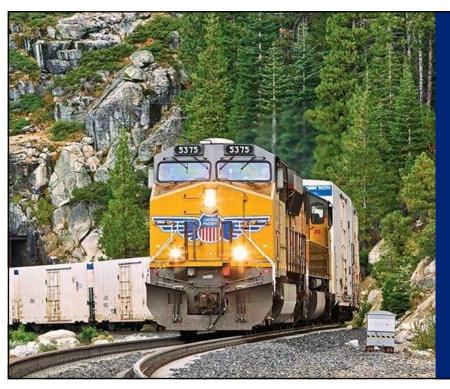
- + Plastics
- + Fertilizer



#### Intermodal

- + Over-the-Road Conversions
- ? International Intermodal

11

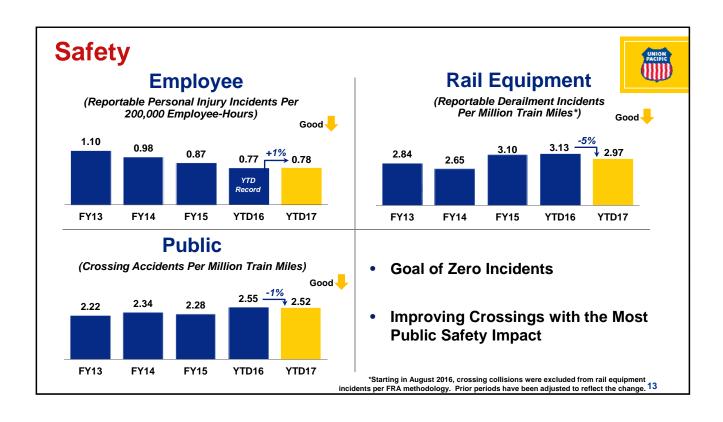


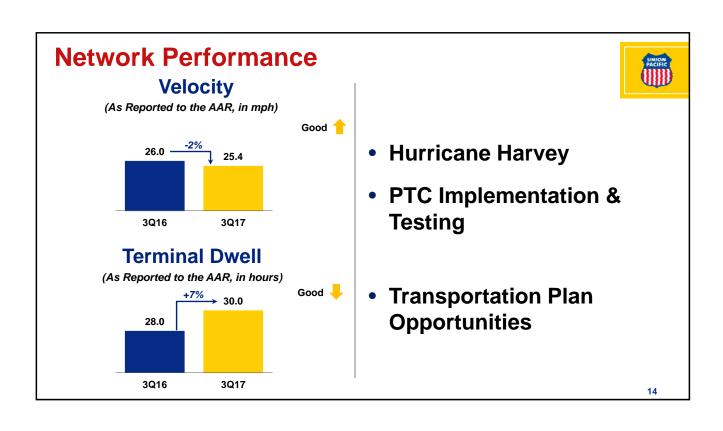


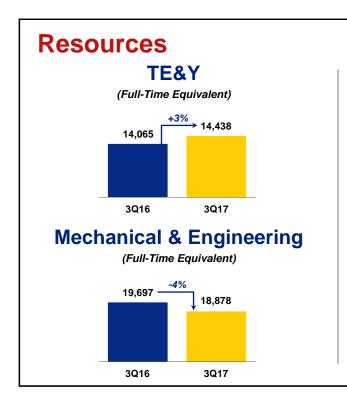
October 26, 2017

# **Third Quarter 2017 Operations Review**

**Cameron Scott**Executive VP & Chief Operating Officer





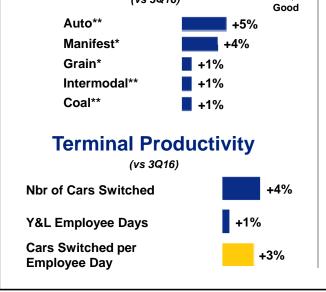




- Total Operating Workforce Down Nearly 550
- Increase in TE&Y Training
- Fewer Capital Employees
   Driven by Productivity

15

## **Productivity**



Train Size Performance



- Record Train Size Performance
- Terminal Productivity Gains

\* Best-Ever Quarter \*\* 3<sup>rd</sup> Quarter Record

10

## **Operating Outlook**

UNION

- Generate Positive Safety Results in 2017
- Solid Productivity Gains
- Continue Running a Safe, Reliable and Efficient Network



17





October 26, 2017

## Third Quarter 2017 Financial Review

**Rob Knight**Executive VP & Chief Financial Officer

# Third Quarter Income Statement \$ in Millions (except EPS)

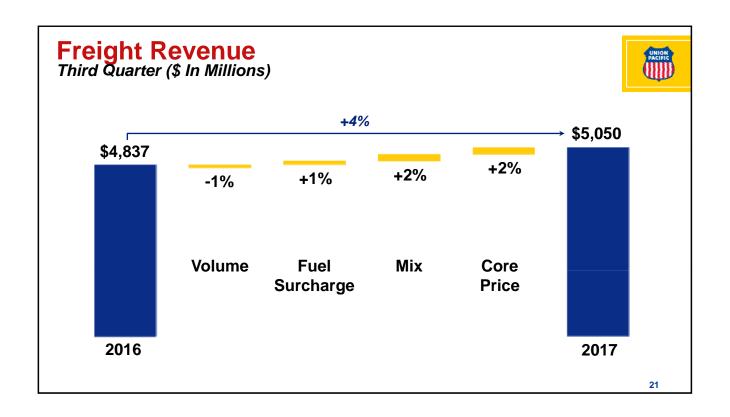


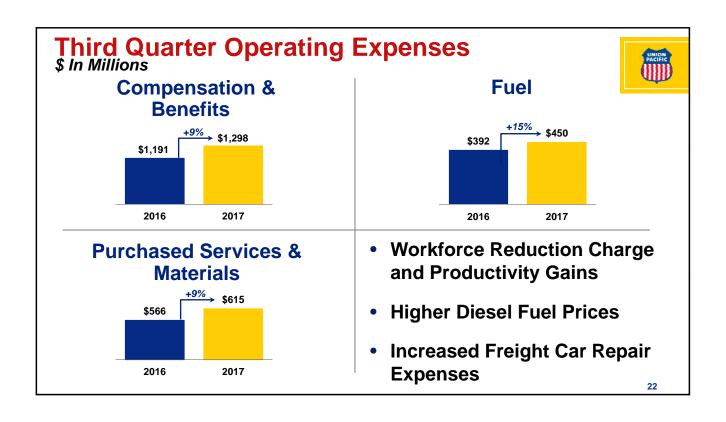
	2017	2016	%
Operating Revenues	\$5,408	\$5,174	5
Operating Expenses	3,396	3,214	6
Operating Income	2,012	1,960	3
Other Income	151	29	F
Interest Expense	(180)	(184)	(2)
Income Taxes	(789)	(674)	17
Net Income	<u>\$1,194</u>	<b>\$1,131</b>	6
Weighted Average Diluted Shares	797.6	832.2	(4)
Diluted EPS	<u>\$1.50</u>	\$1.36	10

Third	Qua	arter	One-	ime	Items
Favorab	le / (Ur	nfavora	ble)		

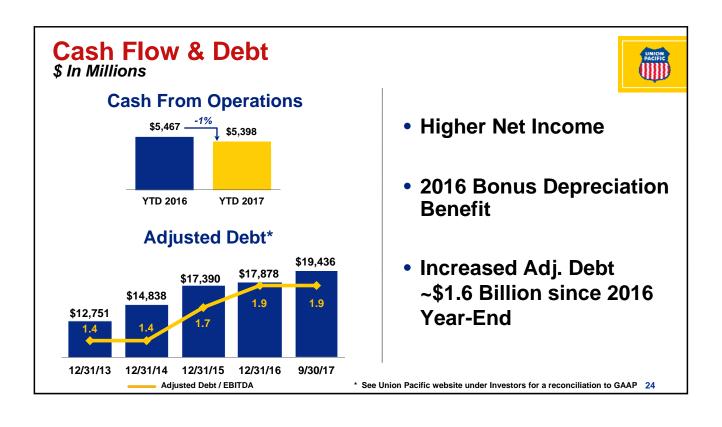


	<b>EPS</b>	OR -
One-Time Items	<b>Impact</b>	<b>Impact</b>
Workforce Reduction Charge	(\$0.06)	(1.55) pts
Hurricane Harvey Impact	(\$0.04)	(0.75) pts
Illinois State Income Tax Adjustment	(\$0.04)	N/A
Land Sale	\$0.04	N/A
Resolution of a Litigation Matter	<u>\$0.05</u>	N/A
Total	(\$0.06)*	(2.30) pts
* Total reflects rounding of individual line items		





### Third Quarter Operating Expenses (cont) \$ In Millions **Equipment & Other Depreciation Rents →** \$528 \$512 <del>-2%</del> \$275 \$282 -2016 2017 2016 2017 **Other Expenses** Higher Depreciable Base Lower Locomotive and Freight \$271 -**Car Lease Expense** \$230 Lower State & Local Taxes, **Easier Bad Debt Comparison** 2017 2016

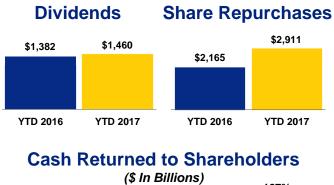




118%

\$5.0





- Repurchased 27.1 Million **Shares Totaling Over \$2.9** Billion in 2017
  - Increased ~34% from 2016
  - ~32% of Outstanding Shares **Since 2007**
- 2017 YTD Cash Returns to Shareholders: 127% of Net Income

127%

\$4.4

12/31/2014 12/31/2015 12/31/2016 9/30/2017 Cash Returned as % of Net Income

122%

\$5.8

25

## **Productivity**



#### Initiatives:

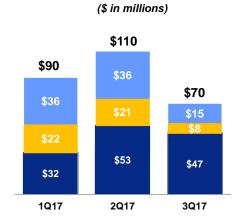
\$4.9

Network and TE&Y / Train length / Intermodal & Premium Ops / Train Ops Joint facility

Equipment Active fleet / Car repair / Equip rental costs (Loco and Car)

Other Ops, Support, Sourcing and Safety

Engineering / Fuel conservation / Admin / Supply Chain / Sourcing / Safety performance



2017 YTD Results

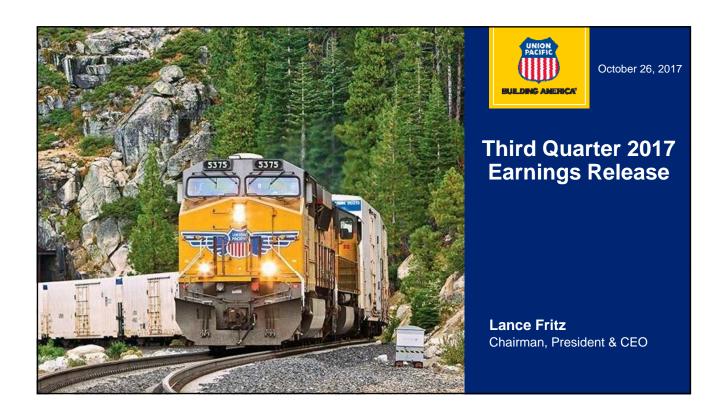
2017 Full Year Productivity Target: \$350 - \$400 M

26

## **Looking Ahead**

- 4Q Volume Slightly Positive
- Full Year Volume Up Low Single Digits
- Continued Focus on "G55 + 0" Initiatives





## **Closing Out the Year**



- Focus on Executing Our Value Strategy
- Build Upon Our Recent Success
- Create Value for Our Stakeholders



29

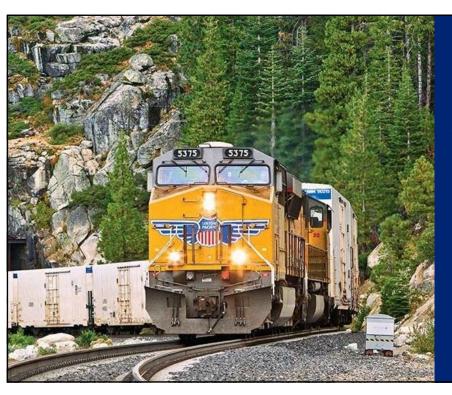
## **Cautionary Information**



This presentation and related materials contain statements about the Company's future that are not statements of historical fact, including specifically the statements regarding the Company's expectations with respect to economic conditions; its ability to generate financial returns, improve resource productivity and use innovation to enhance customer experience; implementing corporate strategies; and providing excellent service to its customers and returns to its shareholders. These statements are, or will be, forward-looking statements as defined by the Securities Act of 1933 and the Securities Exchange Act of 1934. Forward-looking statements also generally include, without limitation, information or statements regarding: projections, predictions, expectations, estimates or forecasts as to the Company's and its subsidiaries' business, financial, and operational results, and future economic performance; and management's beliefs, expectations, goals, and objectives and other similar expressions concerning matters that are not historical facts.

Forward-looking statements should not be read as a guarantee of future performance or results, and will not necessarily be accurate indications of the times that, or by which, such performance or results will be achieved. Forward-looking information, including expectations regarding operational and financial improvements and the Company's future performance or results are subject to risks and uncertainties that could cause actual performance or results to differ materially from those expressed in the statement. Important factors, including risk factors, could affect the Company's and its subsidiaries' future results and could cause those results or other outcomes to differ materially from those expressed or implied in the forward-looking statements. Information regarding risk factors and other cautionary information are available in the Company's Annual Report on Form 10-K for 2016, which was filed with the SEC on February 3, 2017. The Company updates information regarding risk factors if circumstances require such updates in its periodic reports on Form 10-Q and its subsequent Annual Reports on Form 10-K (or such other reports that may be filed with the SEC).

Forward-looking statements speak only as of, and are based only upon information available on, the date the statements were made. The Company assumes no obligation to update forward-looking information to reflect actual results, changes in assumptions or changes in other factors affecting forward-looking information. If the Company does update one or more forward-looking statements, no inference should be drawn that the Company will make additional updates with respect thereto or with respect to other forward-looking statements. References to our website are provided for convenience and, therefore, information on or available through the website is not, and should not be deemed to be, incorporated by reference herein.





## Third Quarter 2017 Earnings Release

Question & Answer Session