



BUILDING AMERICASM

Dear Valued Customers and Business Associates:

Union Pacific's Coal Operations department has three (3) functional areas. These teams are staffed 24x7 to satisfy your coal transportation needs and include directors and managers. Please share this information with plant personnel who routinely communicate with Union Pacific coal operations.

NORTHERN / EASTERN UTILITY TEAM: (402) 636-7659 or 800-477-2798

This team is responsible for Northern and Eastern Utilities and SPRB diversions, symbols, etc.

Dan Lieberth, Director - Email: DANLIEBERTH@UP.COM

Tim Neal - Email: TBNEAL@UP.COM

Jeff Olson - Email: JCOLSON1@UP.COM

Mike Still - Email: MTSTILL@UP.COM

Brent Suver - (Relief Manager) Email: BLSUVER@UP.COM

CENTRAL / SOUTHERN UTILITY TEAM: (402) 636-7500 or 800-443-4319

This team is responsible for Central and Southern Utilities and Southern Illinois mines.

Tim Wilcox, Director - Email: TBWILCOX@UP.COM

Brad Beyea - Email: BNBEYEA@UP.COM

Rick Helfrich - Email: RHELFRICHW@UP.COM

Scott Madsen - Email: SHMASEND@UP.COM

Brent Suver - (Relief Manager) Email: BLSUVER@UP.COM

COLORADO / UTAH & WESTERN UTILITY TEAM: (402) 636-7152 and (402) 636-7502

This team is responsible for Colorado/Utah mines and Western Utilities.

Bob Perko, Director - Phone: (402) 636-7152 Email: RLPERKO@UP.COM

Mike Lee - Phone: (402) 636-7502 Email: MSLEE@UP.COM

Brent Suver - (Relief Manager) Email: BLSUVER@UP.COM

Telephone calls will be answered by South desk for third shift coverage (1900 to 0530).

Karen Sebela will continue to work within Coal Operations and is available to all utilities for train movement, service and equipment disruptions as well any other coordination and communication assistance. Karen Sebela (402) 636-7661 or 800-529-8641 Email: KLSEBELA@UP.COM

Individual coal desk managers will rotate shifts and occasionally move to different desks. To ensure your e-mails are promptly seen, please use CoalOperations@up.com to reach all of the above named individuals at one time. Coal Operations reports to Pat Smith, General Director Coal & Grain - within the Union Pacific Harriman Dispatch Center.

As always, Union Pacific's customer satisfaction is our first priority. The Coal Operations group will continue to be as focused on timely loadings and deliveries and customer satisfaction. Please feel free to provide feedback to Andy Schroder (402) 544-2328 Email: AWSCHROD@UP.COM or your Union Pacific representative.

