



BUILDING AMERICASM

Dear Valued Customers and Business Associates:

Union Pacific recently completed a review of Harriman Dispatch Center Coal Operations Department. In an effort to create an efficient operation, Union Pacific coal operations created new work schedules and consolidated personnel into three (3) functional areas. These teams are staffed 24x7 to satisfy your coal transportation needs and include directors and managers. Please share this information with plant personnel who routinely communicate with Union Pacific coal operations.

NORTHERN / EASTERN UTILITY TEAM: (402) 636-7659 or 800-477-2798

This team is responsible for Northern and Eastern Utilities and SPRB diversions, symbols, etc.

Dan Lieberth, Director - Email: DANLIEBERTH@UP.COM
Kathy Besaw - Email: KABESAW@UP.COM
Kevin Boyd - Email: KRBOYD@UP.COM
Gregg Skluzacek - Email: GFSKLUZA@UP.COM
Brad Beyea - (Relief Manager) Email: BNBEYEA@UP.COM

CENTRAL / SOUTHERN UTILITY TEAM: (402) 636-7500 or 800-443-4319

This team is responsible for Central and Southern Utilities and Southern Illinois mines.

Linda Gissendanner, Director - Email: LLGISSSEN@UP.COM
Jeff Olson - Email: JCOLSON1@UP.COM
Mike Lee - Email: MSLEE@UP.COM
Mike Still - Email: MTSTILL@UP.COM
Brad Beyea - (Relief Manager) Email: BNBEYEA@UP.COM

COLORADO / UTAH & WESTERN UTILITY TEAM: (402) 636-7152 and (402) 636-7502

This team is responsible for Colorado/Utah mines and Western Utilities.

Bob Perko, Director - Phone: (402) 636-7152 Email: RLPERKO@UP.COM
Tim Wilcox - Phone (402) 636-7502 Email: TBWILCOX@UP.COM
Brad Beyea - (Relief Manager) Email: BNBEYEA@UP.COM
Telephone calls will be answered by South desk for third shift coverage (1900 to 0530).

Individual coal desk managers will rotate shifts and occasionally move to different desks. Coal Operations continue to report to Mike Lenzen within the Union Pacific Harriman Dispatch Center.

Karen Sebela will continue to work within Coal Operations and is available to all utilities for train movement, service and equipment disruptions as well any other coordination and communication assistance. Karen Sebela (402) 636-7661 or 800-529-8641 Email: KLSEBELA@UP.COM

As always, Union Pacific's customer satisfaction is our first priority. The newly restructured Coal Operations group will continue to be focused on timely loadings and deliveries as they have always been and this transition should be seamless to you. Please feel free to provide feedback regarding this change to Andy Schroder (402) 544-2328 Email: AWSCHROD@UP.COM or your Union Pacific representative.