

Demurrage Dispute Documentation Requirements

Dispute Reason	Requirement
<i>Actual Placement Dates</i>	<p>Log book of actual yard activity</p> <p>“RG” Report of cars on hand – Cars in yard and actually placed. (Need entire report showing header page with date generated)</p> <p>Log of calls made to the NCSC Commodity Team Representatives. (Include date, time, and person contacted)</p>
<i>Release Dates from plant</i>	<p>Release request sheets</p> <p>Log book of actual yard activity</p> <p>Switch request lists (Include date, time, and person contacted or fax sent to at UPRR)</p>
<i>Release Dates from CP hold</i>	<p>Log of calls made to NCSC Commodity Team Representatives (Include date, time, and person contacted)</p> <p>Release request sheets</p> <p>Switch request lists</p> <p>Log book of actual yard activity (Include date, time, and person contacted or fax sent to at UPRR)</p>
<i>Empty refused dates</i>	<p>Release request sheets</p>
<i>CP Notification Times</i>	<p>Log book of actual yard activity</p> <p>Customer notification of constructive placement Received</p>
<p><i>Notification was not received</i></p> <p>Team track cars were placed for loading/unloading on a public delivery (team) track, but notification was not received</p>	<p>Letter indicating notice not received. Customer Profile will be reviewed for verification. Customer will be notified of findings.</p>
<i>Cars in CP status for railroad convenience</i>	<p>Log book of actual yard activity</p> <p>“RG” Report of cars on hand – Cars in yard and actually placed. (Need entire “RG” report showing header page with date generated)</p>

Demurrage Dispute Documentation Requirements continued

Dispute Reason	Requirement
<p><i>Missed Switches</i> Charges accrued on cars remaining in CP status (first see if days were already allowed on bill)</p>	<p>Release request sheets</p> <p>Switch request lists</p>
<p><i>Run around cars</i> Cars recently tendered are placed ahead of cars previously constructively placed and run around was not customer caused</p>	<p>Release request sheets</p> <p>Switch request lists</p>
<p><i>Car was off spot</i> <i>Car was turned</i> <i>Car was bad ordered</i> <i>Other miscellaneous railroad errors</i></p>	<p>Log of calls made to the NCSC Commodity Team representatives. (Include date, time, and person contacted)</p>
<p><i>Receipt of Billing date</i> Customers releasing loaded cars (including privates) are responsible for demurrage charges until billing is received by the UPRR. Cars received in interchange without billing are subject to demurrage charges also.</p>	<p>Fax verification sheets of billing submitted to UPRR</p> <p>EDI confirmation of billing transmitted to UPRR</p>
<p><i>Bill has been paid</i></p>	<p>Copy of check or check number, date, and amount Of check. Please specify bill number paid.</p>
<p><i>Another railroad bills this demurrage</i></p>	<p>Letter advising railroad to which you have paid Demurrage charges</p>
<p><i>Covered under a contract</i></p>	<p>Provide contract number or copy of the contract</p>
<p><i>Private cars placed on lease track</i> If lease track is full, demurrage would apply after notice of constructive placement.</p>	<p>Provide audit number or copy of the agreement</p>
<p><i>Bill should be sent to a different address</i></p>	<p>Letter advising correct address</p>
<p><i>Bunching</i> Bunching claims are no longer allowed under UP 6004</p>	
<p><i>Note: Freight tariff UP 6004 series should be consulted at all times. For a subscription to this tariff, contact Green Bak Publishing at (630) 416-9517</i></p>	