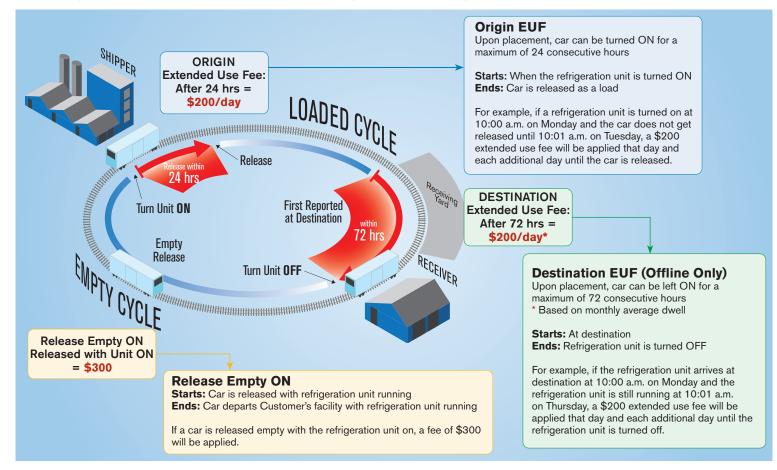
## Refrigeration Unit Extended Usage Fees (EUF) Policy and Best Practices

The extended usage program helps to conserve fuel during the process of loading and unloading refrigerated boxcars. We greatly appreciate your cooperation in implementing this program by following the policy and recommended best practices.



## **Best Practices**

To avoid extended usage fees, Union Pacific recommends these best practices be followed when loading and unloading refrigerated boxcars:

Loading:	Unloading:
<ul> <li>Pre-cool the empty rail car to within 5 degrees of set-point temperature.</li> </ul>	<ul> <li>Shut the refrigeration unit off before opening the door to unload product.</li> </ul>
<ul> <li>Record the exact time the refrigeration unit is turned on and make the time visible to those responsible for loading and</li> </ul>	<ul> <li>Double check the refrigeration unit is turned off before releasing the rail car.</li> </ul>
<ul> <li>releasing the car.</li> <li>Release the car online at www.uprr.com within 24 hours of the refrigeration unit being turned on.</li> </ul>	<ul> <li>If you have problems with turning the refrigeration unit off, be sure to call Union Pacific Perishable Operations at the number listed below.</li> </ul>

## **Contact Us**

If you have any questions regarding refrigeration units and/or extended usage fees, please call us.

Perishable Operations 1-800-303-3410

Customer Care and Support 1-800-272-8777 Assessorial/Demurrage 1-800-243-0890 opt. 1

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